

New England Region
Quarterly Report
February, 2002 – April, 2002
Contract Number N01-LM-1-3518

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Executive Summary –

The fourth quarter of Year 01 continued the trend that has developed during the first three quarters – as communication improves between the RML and member libraries, needs for more services and classes were identified and met. During the fourth quarter, a record number of requests for information regarding funding for projects were received. Discussions were productive and helpful for the members as well as for staff in the NER office. Ten site visits were made to New England libraries, nine DOCLINE classes were held and six LinkOut information and training sessions were given. Five PubMed classes were taught and three MedlinePlus presentations were made. Exhibits were staffed at three national conferences – two in Boston and one in New Orleans.

Negotiations for the NER Year 02 Budget were completed and a budget was approved. The staff is very pleased with the results of the budget negotiation and look forward to continuing their work around the region.

One staff member (Shawn Klejmont, Technology Coordinator) left the NER office to travel and explore new opportunities. His technical expertise served the new office well during the first year. The recruitment process for a new staff member for this position is underway with the University Human Resources Department.

Timeline of Activities –

February 6:	Hosted MLA PDA Teleconference, Worcester State College, Worcester, MA
February 12:	Participated in Lamar Soutter Library mid-year library retreat
February 15:	Site visit, Massachusetts College of Pharmacy, Boston, MA
February 15:	Site visit, Brigham and Womens' Hospital, Boston, MA
February 20:	MedlinePlus training, Holyoke, MA
February 20:	American Academy of Dermatology, New Orleans, LA
February 21:	American Academy of Dermatology, New Orleans, LA
February 21:	American Physical Therapy Association, Boston, MA
February 22:	American Academy of Dermatology, New Orleans, LA
February 22:	American Physical Therapy Association, Boston, MA
February 23:	American Academy of Dermatology, New Orleans, LA
February 23:	American Physical Therapy Association, Boston, MA
February 24:	American Academy of Dermatology, New Orleans, LA
February 24:	American Physical Therapy Association, Boston, MA
February 25:	American Academy of Dermatology, New Orleans, LA
February 26:	American Academy of Dermatology, New Orleans, LA
February 26:	DOCLINE, LinkOut presentation, ARIHSL (Rhode Island Health Sciences Librarians), Providence, RI
March 4:	Train the Trainer workshop (PubMed), Dartmouth College, Hanover, NH

March 5 : Site visit, Rhode Island Hospital, Providence, RI
 March 5: Massachusetts College of Pharmacy, consultation on outreach proposal
 March 6: Site visit, Boston College School of Social Work, Library Chestnut Hill, MA
 March 7: PubMed class, Bridgeport, CT
 March 7: PubMed class, Waterbury, CT
 March 8: HSLIC Board meeting (Maine Health Sciences Librarians)
 March 11: Hosted NLM Fellow, Claire Twose at NN/LM NER office
 March 13: CAHSL (Connecticut Health Sciences Librarians) meeting
 March 13: Staffed booth at Public Library Association, Phoenix, AZ
 March 14: Staffed booth at Public Library Association, Phoenix, AZ
 March 14: DOCLINE training, Brigham and Womens' Hospital, Boston, MA
 March 15: Staffed booth at Public Library Association, Phoenix, AZ
 March 15: Site visit, Massachusetts General Hospital with NLM Fellow
 March 15: Site visit, Tufts University Medical School Library with NLM Fellow
 March 15: Conference call with Indiana University Mapping Center
 March 18: LinkOut workshop, Bedford, MA
 March 18: Staffed booth at Public Library Association, Phoenix, AZ
 March 20: MedlinePlus, Consumer Health Information class, Northern Vermont AHEC, Burlington, VT
 March 21: Directors/Associate Directors Meeting, National Library of Medicine
 March 22: Directors/Associate Directors Meeting, National Library of Medicine
 March 22: DOCLINE update, LinkOut training, CAHSL (Connecticut Health Sciences Librarians) meeting
 March 22: NLM Partners in Public Health Steering Committee meeting, NLM
 March 23: Association of Animal Hospitals Conference, Boston, MA
 March 24: Association of Animal Hospitals Conference, Boston, MA
 March 25: Association of Animal Hospitals Conference, Boston, MA
 March 26: Association of Animal Hospitals Conference, Boston, MA
 March 27: Site visit, DOCLINE training, Braintree Rehabilitation Hospital, Braintree, MA
 March 27: Site visit, DOCLINE training, Massachusetts Prevention Center, Boston, MA
 March 27: Connecticut Valley SLA chapter's Professional Development Seminar
 March 29: Presentation at Literacy Workshop, Rutland Hospital, Vermont
 April 2: Medline Plus Training session, Northeast (Massachusetts) Regional Library System
 April 3: DOCLINE, LinkOut presentations, Concord, NH

April 4:	DOCLINE, LinkOut presentations, New Hampshire Technical Institute
April 4-5:	Informationist Conference, NLM
April 8:	RML Update, PubMed, DOCLINE and LinkOut presentations, HSLNHVT (New Hampshire/Vermont Health Sciences Library group), White River Junction VT
April 9:	PubMed class, Newport Hospital, Newport, RI
April 9:	DOCLINE class, Dartmouth College, Hanover, NH
April 11:	LinkOut class, CAHSL (Connecticut Health Sciences Librarians, Wallingford, CT
April 16:	Connecticut Library Association, exhibits
April 17:	Connecticut Library Association, exhibits
April 19:	Site visit, Maine Medical Center, Portland, ME
April 22:	Writing for Publication (MLA) workshop at UMass Medical School
April 24:	Presentation about the RML program to students at Simmons College (Medical Librarianship course)
April 25:	MAHSLIN (Massachusetts Health Sciences Librarians) Annual meeting, Boylston, MA
April 26:	RAC meeting, RML Office, Shrewsbury, MA
April 29:	Presentation at Northern Vermont AHEC Continuing Education program
April 30:	Consumer Health Technology Awareness Conference, Sturbridge MA

Basic Network Programs

Resource Sharing

There were 253 DOCLINE-related questions answered via phone calls and e-mails (Attachment #1).

There were 84 routing table change requests approved.

There were 3 new members recruited.

Four libraries closed during the quarter

Nine DOCLINE training sessions or updates were given during the quarter.

Six LinkOut training sessions or presentations were given during the quarter.

Calls to member libraries to gather information and update DOCUSER records continued in preparation for mailing membership certificates to Full and Affiliate members.

The pilot project to study Electronic Document Delivery between the Lamar Soutter Library and the six Maine Hospital libraries continued. Libraries selected and purchased ARIEL software or computer-related hardware (computer, scanner, printers) to support their needs. The Maine librarians are so pleased with the project that they are preparing a grant proposal for NLM monies to expand the program to other Maine hospital librarians.

Plans for a regional ILL meeting (co-sponsored by NAHSL) began with the approval by the NAHSL Board support. The program with a \$1000 donation to underwrite lunch for the meeting. An agenda was developed and speakers were contacted. The event will be held on May 10, 2002 at the Shrewsbury campus of the University of Massachusetts Medical School. (Attachment #2)

Communications and Publicity

The second issue of the New England Region's newsletter, the NER'eastah, was published in February to continued positive reviews. (Attachment #3)

Ninety-seven (97) messages were distributed on the NAHSL-L@list.umassmed.edu electronic list. Feedback from librarians in the region has been positive – they appreciate the increased communication via the list to learn in a timely way about regional and national news and information.

Staff members of a NER member library (Jeanene Light and Angie Chapple-Sokol of Dana Medical Library, University of Vermont) published a Letter to the Editor in the Journal of the Medical Library Association 90(1), January 2002 : More on Loansome Doc. (Attachment #4)

An article about The Lamar Soutter Library's Pediatric Resource Library appeared in Focus : News of the University of Massachusetts Medical School 4(8), February, 2002 (Attachment #5)

RAC

Two committees met during the quarter. The Technology Committee met "virtually" to review one Internet Connectivity Award response. This proposal was forwarded to NLM for review and approval. The Statistics Committee met "virtually" throughout the quarter to discuss their charge and future activities. The RAC met on April 26 to discuss the first year's activities and to plan activities for future months. The methodology used was to compare and combine two lists of recommendations that had been developed – one by the RAC at their first meeting; the second by the Resource Library Directors group in October. (Attachment #6)

Outreach Program

The first three subcontracts continued their work during this quarter. Follow-up phone calls and site visits were made to Tufts University, Yale University and Boston University to discuss continued activities and needs. Second quarter reports can be found in Attachment #7.

Five new proposals were submitted to the Network Office for review. Two (Massachusetts General and Umass AHEC School of Social Work) were accepted with revisions. The other two (Mass College of Pharmacy and Umass Pediatric Library) are still under consideration. Staff members visited several libraries, attended library group meetings, and gave RML updates. The updates included information about RML staff, the website, programs, subcontracts, committees and awards. A new handout was developed that describes the various awards and subcontract programs and was presented at two programs (Attachment #8). Information that was requested as follow-up at the meetings was sent to interested member libraries.

Direct Outreach to Health Professionals and Information Providers

The following training programs and meetings were held :

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| February 6: | The Lamar Soutter Library and the New England RML office co-hosted the MLA PDA Teleconference at Worcester State College, Worcester, MA. Twenty-three people attended (Attachment #9) |
| February 20: | Crespo conducted a MedlinePlus training program in Holyoke, MA |
| February 26: | Goldstein and Klejmont gave a DOCLINE and a LinkOut presentation to the ARIHSL (Rhode Island Health Sciences Librarians) group in Providence, RI |
| March 4: | Berryman conducted a Train the Trainer workshop (PubMed) for the librarians at Dartmouth College, Hanover, NH (Attachment #10) |
| March 5: | Sibley visited the newest resource library, Rhode Island Hospital in Providence, RI |
| March 5: | Sibley visited the Massachusetts College of Pharmacy Library in Boston to consult on a possible outreach proposal |
| March 6: | Sibley and Berryman visited the Library at Boston College School of Social Work, Chestnut Hill, MA to discuss their outreach project |
| March 7: | Berryman taught a PubMed class in Bridgeport, CT (Attachment #11) |
| March 7: | Berryman taught a PubMed class in Waterbury, CT (Attachment #12) |

March 8: Sibley attended via conference call a HSLIC Board meeting (Maine Health Sciences Librarians)

March 11: The Lamar Soutter Library and the RML office hosted an NLM Fellow, Claire Twose. Ms. Twose visited the NN/LM NER office. (Attachment #13)

March 13: Crespo attended the quarterly CAHSL (Connecticut Health Sciences Librarians) meeting

March 14: Goldstein held a DOCLINE training session at the Brigham and Womens' Hospital Library, Boston, MA

March 15: Crespo and Sibley conducted a site visit at the Massachusetts General Hospital Treadwell Library with NLM Fellow, Claire Twose

March 15: Crespo and Sibley conducted a site visit at Tufts University Medical School Library with the NLM Fellow, Claire Twose

March 15: Crespo, Martin and Sibley participated in a conference call with the Indiana University Mapping Center

March 18: Klejmont conducted a LinkOut workshop in Bedford, MA

March 20: Crespo taught a MedlinePlus class and attended a Consumer Health Information class at the Northern Vermont AHEC, Burlington, VT

March 22: Goldstein and Klejmont gave a DOCLINE update and a LinkOut training session at the quarterly CAHSL (Connecticut Health Sciences Librarians) meeting

March 27: Goldstein gave a DOCLINE training session at the Braintree Rehabilitation Hospital, Braintree, MA

March 27: Goldstein gave a DOCLINE training session at the Massachusetts Prevention Center, Boston, MA

March 29: Crespo gave a presentation at a Literacy Workshop at Rutland Hospital, Vermont

April 2: Crespo taught a Medline Plus Training session for the Northeast (Massachusetts) Regional Library System

April 3: Goldstein and Klejmont gave a DOCLINE update and a LinkOut presentation in Concord, NH

April 4: Goldstein and Klejmont gave a DOCLINE update and a LinkOut presentation at the New Hampshire Technical Institute

April 8: Berryman, Crespo, Goldstein and Klejmont gave an RML Update, PubMed, DOCLINE and LinkOut presentations at the annual HSLNHVT (New Hampshire/Vermont Health Sciences Library group) meeting

April 9: Berrryman taught a PubMed class at Newport Hospital, Newport, RI (Attachment #14)

April 9: Goldstein taught a DOCLINE class for the Dartmouth College library staff in Hanover, NH

April 11: Klejmont taught a LinkOut class for the CAHSL (Connecticut Health Sciences Librarians) group in Wallingford, CT

- April 19: Sibley conducted a meeting to discuss a possible grant application proposal at the Maine Medical Center, Portland, ME
- April 24: Berryman, Crespo, Martin and Sibley gave a presentation about the RML program to students at Simmons College enrolled in the Medical Librarianship course taught by David Ginn of Boston University (Attachment #15)
- April 29: Crespo made a presentation at the Northern Vermont AHEC Continuing Education program (Attachment #16)
- April 30: The University of Connecticut Health Sciences Library, with funding from the New England Region of the National Network of Libraries of Medicine hosted a Consumer Health Technology Awareness Conference the Sturbridge Host Hotel. Approximately 100 health science librarians, public librarians and health care professionals attended the one day conference. (Attachment #17)

Exhibits

- February 20-26: Exhibited at the American Academy of Dermatology conference, New Orleans, LA (Attachment #18)
- February 21-24: Exhibited at the American Physical Therapy Association, Boston, MA (Attachment #19)
- March 13-18: Staffed booth at Public Library Association, Phoenix, AZ with other NLM and RML staff (Attachment #20)
- March 23-26: Exhibited at the Association of Animal Hospitals Conference, Boston, MA (Attachment #21)

State and Local meetings attended

- March 13: CAHSL (Connecticut Health Sciences Librarians) meeting
- April 8: RML Update, PubMed, DOCLINE and LinkOut presentations, HSLNHVT (New Hampshire/Vermont Health Sciences Library group)
- April 16-17: Exhibited at the Connecticut Library Association (Attachment #22)
- April 25: Attended the MAHSLIN (Massachusetts Health Sciences Librarians) Annual meeting, Boylston, MA (Attachment #23)

Outreach to Consumers

February 20: Crespo held a MedlinePlus training in Holyoke, MA

Staff Activities

Berryman

March 19: Attended workshop at NELINET "Web Page Creation with Dreamweaver Software"

April 10: Attended Copyright program at University of Massachusetts Medical School. Speakers were Karen Hersey of MIT and Lucretia McClure of the Countway Library (Attachment #24)

April 22 : Attended the MLA Continuing Education program "Writing for Publication" taught by Carol Scherrer and Ann Weller of University of Illinois at Chicago hosted by The Lamar Soutter Library, University of Massachusetts Medical School

Chlapowski

March 19: Attended workshop at NELINET "Web Page Creation with Dreamweaver Software"

Crespo

April 10 : Attended Copyright program at University of Massachusetts Medical School. Speakers were Karen Hersey of MIT and Lucretia McClure of the Countway Library

April 22 : Attended the MLA Continuing Education program "Writing for Publication" taught by Carol Scherrer and Ann Weller of University of Illinois at Chicago hosted by The Lamar Soutter Library, University of Massachusetts Medical School

Goldstein

April 1-2: Attended workshop at NELINET "Serial Holdings Workshop"

April 10: Attended Copyright program at University of Massachusetts Medical School. Speakers were Karen Hersey of MIT and Lucretia McClure of the Countway Library

April 22 : Attended the MLA Continuing Education program "Writing for Publication" taught by Carol Scherrer and Ann Weller of University of Illinois at Chicago hosted by The Lamar Soutter Library, University of Massachusetts Medical School

Martin

February 4-5: As President of the Boston Library Consortium, represented the BLC at a Harvard Business Institute on the topic of board governance, Harvard Business School, Cambridge, MA

February 8 : Attended library directors meeting of MCCLEPHI, a consortium of state-supported colleges, universities, and community colleges in the Commonwealth, I-495 Professional Development Center, UMass, Wesboro, MA.

February 14 : Chaired meeting of the Boston Library Consortium Management Council, Boston, MA

February 19 : Chaired teleconference meeting of the Program Committee for the planning of the MLA Leadership Symposium

February 28 : Chaired meeting of the Board of Directors, Boston Library Consortium, Boston, MA

Wrote and submitted proposal to the National Library of Medicine to serve as a host site for a second year NLM Associate.

March 4 : Met with David Ginn, Resource Library Director, Boston University, Boston, MA to discuss his invitation for the RML staff to teach one lecture for his medical librarianship course at Simmons College sometime in April

March 10-16 : Hosted week long visit for Claire Twose, NLM Associate. Arranged visit and meetings with RML and library staff.

March 13 : Chaired meeting of the Boston Library Consortium Management Council, Boston, MA

March 13 : With Debbie Sibley, Javier Crespo, participated in conference call with representatives of the Indiana University Mapping Center.

March 19 : Hosted orientation meeting for Dave Pelocke, Director, Williams College, newest institutional member of the BLC, UMass-Worcester. Other attendees included: Barbara Preece, Executive Director, Joanne Michalak, Director, Tufts University, Michelyn Jedry, Director, Wellsly College

March 21-22 : Attended RML Directors/Associate Directors meeting at NLM

March 22 : Participated in NLM Partners in Public Health Steering Committee Meeting at NLM

With Debbie Sibley, submitted RML budget for Year 02. Wrote proposal for the use of unexpended funds entitled "Massachusetts AHEC Learning and Library Resources Service Program."

With Debbie Sibley, responded to questions regarding Year 02 budget due March 18th.

April 4-5 : Attended Informationist Conference at NLM; Also met with NNO and RML staff regarding EFTS

April 5 : With Nancy Harger, submitted a Lamar Soutter Library outreach subcontract proposal entitled "Parents Learn to Find Quality Health Information on the Internet".

April 10 : Hosted Copyright Seminar with invited speakers: Karen Hershey (MIT legal council) and Lucretia McClure (MLA Copyright expert) for area librarians and faculty, UMass Medical School, Worcester

April 12 : Met with Janie Kaplan, Resource Library Director, Hartford Hospital regarding her new position at the New York Academy of Medicine about the role of the library and the relationship to the RML

April 19 : Submitted revised budget for Mass. AHEC proposal for use of unexpended funds.

April 21 : Hosted and attended the MLA CE Course entitled "Writing for Publication" taught by Carol Sherrer and Ann Weller, University of Illinois – Chicago at the UMass Medical School, Worcester..

April 24 : With Debbie Sibley, Javier Crespo and Donna Berryman taught a lecture on the RML, DOCLINE, PubMed and MEDLINEplus to 15 students enrolled in the Medical Librarianship Course at Simmons College, Graduate School of Library and Information Science, Boston, MA

April 25 : Attended MAHSLIN meeting; gave RML update, Tower Hill, Boylston, MA

April 26 : With Debbie Sibley, planned and participated in a meeting of the RML Committee Chairs

Sibley

February 5 : As president, conducted the quarterly meeting of the MAHSLIN Executive Board

February 6 : Served as convener and host for MLA's PDA Teleconference at Worcester State College, Worcester, MA

February 7 : Participated in the first meeting of a MAHSLIN subcommittee that will create an emergency plan for Massachusetts Health Sciences Librarians.

February 12 : Attended and gave an RML update at the mid-year all staff Lamar Soutter Library retreat.

March 1 : Hosted and attended the quarterly NAHSL Board meeting

March 8 : Hosted and attended the first planning meeting for the NAHSL 2003 conference

March 12 : As president, conducted the quarterly meeting of the MAHSLIN Executive Board

March 12 : Attended a MAHSLIN workshop at the Countway Library, Boston, MA

March 21-22 : Attended and participated in the Directors/Associate Directors Meeting at NLM, Bethesda, MD

April 10 : Attended Copyright program at University of Massachusetts Medical School. Speakers were Karen Hersey of MIT and Lucretia McClure of the Countway Library

April 22 : Attended the MLA Continuing Education program "Writing for Publication" taught by Carol Scherrer and Ann Weller of University of Illinois at Chicago hosted by The Lamar Soutter Library, University of Massachusetts Medical School

April 25 : As president, attended the annual MAHSLIN meeting; conducted the Business Meeting.

Attachments :

- Attachment 1: Resource Sharing Statistics
- Attachment 2: ILL Meeting Agenda
- Attachment 3: Ner'estah#2
- Attachment 4: JMLA Article
- Attachment 5: Focus Article
- Attachment 6: RAC Priorities/Action Items
- Attachment 7: Quarterly Reports-Boston University, Tufts University
- Attachment 8: Awards Handout
- Attachment 9: PDA Attendees list, Evaluations and Teleconference
- Attachment 10: Train the Trainee Workshop Evaluation
- Attachment 11: Class Evaluation
- Attachment 12: Class Evaluation
- Attachment 13: Schedule for Claire Twose
- Attachment 14: Class Evaluations
- Attachment 15: Class Packet
- Attachment 16: Vermont AHEC Program
- Attachment 17: Technology Awareness Conference
- Attachment 18: AAD Report
- Attachment 19: APTA Report
- Attachment 20: PLA Report
- Attachment 21: AAHC Report
- Attachment 22: CLA Report
- Attachment 23: MAHSLIN Folder
- Attachment 24: Copyright Program